

Stuart Francis

Director



Stuart Francis is a Director of Shaping Health International

Stuart Francis is a senior management and health care consultant specialising in the government and health sector and is the Managing Director and Chairman of Francis Group.

He is a Fellow of the Australian College of Health Service Executives and a member of the Institute of Directors. He is the New Zealand Assistant Honorary Editor for the Asia Pacific Journal of Health Management.

Recent roles have included transformation advisor roles for national public sector agency and a national health provider NGO and governance and merger advice to the Chairs and CEOs of five public sector health agencies.

Key Highlights

Stuart has led a wide range of health care operations performance improvement and organisational development reviews including:

- Clinical leadership and multi-disciplinary team development
- Outpatient services across four sites for one of the UK's largest Foundation Trusts
- Regional tertiary hand service for four acute trusts
- Operating Theatres utilisation & patient care processes at more than a dozen hospitals
- Various scheduling system selections and e-health clinical information systems

Experience

- Integration and shared leadership opportunity assessments across a number of acute trusts for both governance and management
- Advising more than 20 hospital networks in Australasia on IT strategy, shared services assessment and specification and selection of clinical and administrative systems, including assignments in 17 of the 21 acute trusts in New Zealand
- Leading a variety of surgical services, theatre, outpatient, administrative and clerical staff reviews including shared service business cases for acute trusts in the UK, Australia and New Zealand

Skills

- Facilitating Individual and Group Activity-Facilitation of teams ranging from 3-80. Mentoring, coaching, quality assurance of project sponsors and project managers, business planning and programme design and establishment
- Change Initiative Management.-Assisting senior managers understand complex issues and design mechanisms to institute as a response including risk management and benefit realisation
- Operations Management for Decision Support.-Focusing on improving operational management processes, assisting in the analysis and improvement of performance

Knowledge and Competence

- Fellow & Certified Health Executive, Australasian College of Health Service Management
- Member, New Zealand Institute of Directors
- Accredited facilitator, Team Management System and Team Leadership Services
- Master of Commerce - Management Science & Information Systems (Honours), Auckland University