



shaping health
international

The Productive Mental Health Ward

What is it?

The Productive Mental Health Ward is a programme specifically targeted at improving the effectiveness, safety and reliability of mental health wards. The programme is part of The Productive Series, developed by the NHS Institute for Innovation and Improvement and was designed with nurses and therapists from the mental health field.

Adopting The Productive Mental Health Ward will enable you to improve the performance of your local mental health facilities, learn from the best and make positive improvements which increase the amount of direct care time given to patients in mental health wards, staff engagement and patient satisfaction.

How does it work?

The Productive Mental Health Ward is focused on maximising the efficiency of the resources available and enabling frontline staff to implement improvements directly onto the ward. Using Lean methodology it releases time for staff to focus on delivering best practise care that is safer and more reliable. Patients who receive safe, reliable care generally respond better to interventions and spend less time as in-patients.

With the support of Shaping Health International, a designated Ward Leader from your organisation will manage the implementation of the programme and work with the ward team to implement the foundation modules. These Foundation modules give an overview of basic improvement principles and provide a good grounding for the later modules.

Guided by our expertise, your organisation can go on to effectively implement Lean methodology in the mental health ward environment, increasing patient safety, improving patient experience, meeting and exceeding performance standards and bringing about resultant financial benefits.

Programme Structure



What are the key benefits?

Through the implementation of The Productive Mental Health Ward you can expect to see the following benefits:

- Increased quality of care
- Reduced patient complaints
- Increased direct care time
- Reduced wastage of food
- Calmer wards
- Breaking down of barriers between nurses and management

Who are Shaping Health International?

Shaping Health International has been created specifically to provide transformational solutions in the health and social care system.

Our highly experienced team of healthcare advisors assist commissioners, providers, regional and strategic bodies and local authorities to understand, plan for and deliver the changes envisaged in the new policy framework – helping to establish new strategies and processes whilst continuing to deliver required targets.

Contact Us

Lynne Young

Director

lynne.young@shapinghealthinternational.co.uk

07899 978 318

Paddy Austin

Director

paddy.austin@shapinghealthinternational.co.uk

07594 087 702

Visit us at www.shapinghealthinternational.co.uk

Shaping Health International is a joint venture between Entrusted Health and Francis Group.

For more information on the Productive Mental Health Ward and other programmes in the productive series, please visit the NHS Institute for Improvement and Innovation. www.institute.nhs.uk