



shaping health
international

The Productive Community Hospital

What is it?

The Productive Community Hospital is a systematic programme designed to improve the effectiveness, safety and reliability of inpatients, day hospitals and minor injuries units. The programme is part of The Productive Series developed by The NHS Institute for Innovation and Improvement and is specifically designed to help increase the amount of direct care time given to patients in community hospitals.

The Productive Community Hospital will enable you as local providers and commissioners to compare the performance of your local community facilities with that of others, learn from the best and make positive improvements for patients.

How does it work?

The Productive Community Hospital is a modular improvement programme with practical tools designed to help you and your team maximise the potential of the services provided in a community hospital setting.

The programme focusses on three key areas; inpatients, day hospitals and Minor Injuries Units (MIU). It provides a straightforward structure and has been designed for clinical staff to implement.

The modules in The Productive Community Hospital give a systematic way of making improvements. As Delivery Partners, Shaping Health International can assist implementation of The Productive Community Hospital in your organisation, beginning by delivering the Foundation modules of the programme. These will provide both a solid foundation for you to begin your improvement journey, as well as offering helpful tips on how to get your preparation right to maximise your success.

Programme Structure

The Productive Community Hospital comprises 12 modules and a toolkit.



What are the key benefits?

As a result of implementing The Productive Community Hospital you can expect to see the following benefits:

- Time on waiting list and number of non-attenders reduced
- Number of discharges increases, resulting in improved throughput
- Increased contact time with patients and improved patient experience
- Increase in available hours to admit patients by as much as 8 hours per day
- Reduced time and frequency of handovers
- Significant reduction in non-pay costs in MUIs

Who are Shaping Health International?

Shaping Health International has been created specifically to provide transformational solutions in the health and social care system.

We assist commissioners, providers, regional & strategic bodies and local authorities to understand, plan for and deliver the changes envisaged in the new policy framework – helping to establish new strategies and processes whilst continuing to deliver required targets.

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Shaping Health International is a joint venture between Entrusted Health and Francis Group.

For more information on Productive Community Hospital and other programmes in the productive series, please visit the NHS Institute for Improvement and Innovation. www.institute.nhs.uk