



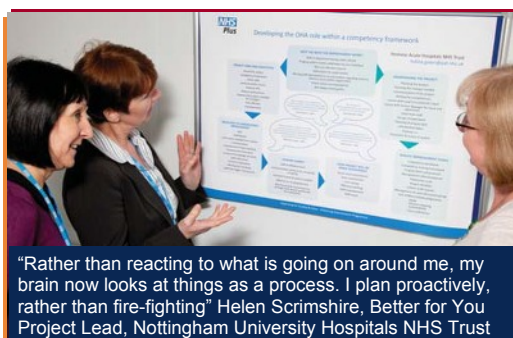
**shaping health**  
international

## Organising for Quality and Value

### What is it?

Organising for Quality and Value is a development programme which aims to enable participants to initiate, progress and work towards completing a service / quality improvement project through the development of their skills and knowledge.

The programme enables organisations to develop individuals with the skills and experience to improve the quality and value of the services they provide, using robust service improvement techniques and the NHS Institute for Innovation and Improvement's tools. The effectiveness of this programme has been demonstrated through objective evaluation of previous delivery in the NHS.



### How does it work?

The Organising for Quality and Value programme is designed for both clinical and operational staff who are involved in service improvement, service redesign and improving quality and safety of patient care. The programme delivers the fundamentals of service improvement and will meet the learning needs of those who have little or no prior learning in this area. It will also act as a refresher to those with more experience in the delivery of improvement projects.

The programme is designed to be delivered to a maximum of 20 participants. To gain the maximum benefits of the programme all participants attending must undertake a service improvement project while participating in the programme. The projects should have a scope which will enable participants to partially or fully complete within the three months of the programme.

## Programme Structure

The programme comprises five days of practical foundation level learning for a maximum of 20 participants and will be delivered locally. A total of eight modules will be delivered across the five separate days by Shaping Health International with the programme running for 12 weeks in total.

### What are the key benefits?

Benefits of effective implementation of the programme include:

- Develops and maintains a workforce that has the confidence and knowledge to lead service improvement programmes effectively.
- Improves organisational performance by increasing stakeholder engagement and willingness to change.
- Provides more effective and productive services that will contribute to better patient care and experience.
- Develops and updates staff knowledge on proven quality and improvement tools and techniques.
- Develops the confidence within staff to lead improvement initiatives and develop creative and innovative ways of meeting patient needs and improving quality of care.

### Who are Shaping Health International?

Shaping Health International has been created specifically to provide transformational solutions in the health and social care system.

Our highly experienced team of healthcare advisors assist commissioners, providers, regional & strategic bodies and local authorities to understand, plan for and deliver the changes envisaged in the new policy framework – helping to establish new strategies and processes whilst continuing to deliver required targets.

### Contact Us

**Lynne Young**

Director

[lynne.young@shapinghealthinternational.co.uk](mailto:lynne.young@shapinghealthinternational.co.uk)

07899 978 318

**Paddy Austin**

Director

[paddy.austin@shapinghealthinternational.co.uk](mailto:paddy.austin@shapinghealthinternational.co.uk)

07594 087 702

Visit us at [www.shapinghealthinternational.co.uk](http://www.shapinghealthinternational.co.uk)

*Shaping Health International is a joint venture between Entrusted Health and Francis Group.*

*For more information on Organising for Quality and Value and other programmes in the productive series, please visit the NHS Institute for Improvement and Innovation. [www.institute.nhs.uk](http://www.institute.nhs.uk)*